

The Symbility System is made up of two components, Mobile Claims and Claims Connect. The same login information is used to access both.

MOBILE CLAIMS

Mobile Claims is the software that sits locally on your computer, tablet or smart phone.

An adjuster or estimator will spend most of their time working in Mobile Claims. This is where you can diagram a loss, apply line items from the database and write an estimate.



CLAIMS CONNECT

Claims Connect is the online component of the system.

An administrator, manager, or supervisor will spend most of their time working in Claims Connect. It is a hub of information where all claims data is stored out in the cloud.



When a user logs into Mobile Claims they will see a menu with several options. The last one is Synchronize.



Synchronize triggers the push and pull of information between Mobile Claims and Claims Connect. You must be connected to the Internet when synchronizing.

